



Spa Telecoms Ltd
Wyche Innovation Centre
Walwyn Road, Upper Colwall
Malvern, Worcs, WR13 6PL
Tel: 08435 6000 40
Fax: 08435 6000 50
Email: info@spatelecoms.co.uk
www.spatelecoms.co.uk



For **Desktop** - Windows and Mac Editions

Overview

MobileOffice is a carrier-grade, future proof **softphone** application that enables you to manage your communications easily and efficiently.

Replacing or complementing your hard phone, MobileOffice softphone allows you to make calls and use powerful features specifically designed for business, enterprise and mobility users.

MobileOffice for Desktop is available for **Windows and Mac**.

Fixed, Remote and Mobile Workers can use MobileOffice as a primary device, secondary device and/or as a shared call appearance. This allows Remote and Mobile Workers to take their service wherever they go.

Highlights and Key Features

- Enterprise calling features such as click-to-dial, call hold, transfer, conference, ignore, auto answer
- Easy to provision as a primary or secondary device via Self-Service Portals
- Zero-Touch secure, remote provisioning, login and configuration
- Support for plug-and-play HID-compliant devices with the option to personalize buttons to control MobileOffice (Windows only)

- LDAP/Active Directory integration
- Contact Management, Call History
- Market leading codecs including G722 (HD Voice), G711 and G729
- Flexible contact-centric user interface
- Messaging / Voicemail integration with real time message waiting indicator (MWI)





Spa Telecoms Ltd
Wyche Innovation Centre
Walwyn Road, Upper Colwall
Malvern, Worcs, WR13 6PL
Tel: 08435 6000 40
Fax: 08435 6000 50
Email: info@spatelecoms.co.uk
www.spatelecoms.co.uk

Requirements for MobileOffice for Windows:

| | |
|-------------------------|--|
| Processor | Minimum: Pentium 4@ 2.4 GHz or equivalent Optimal: Intel Core 2 Duo or equivalent; Video Card with DirectX 9.0c support Recommended: Intel Core 2 Duo or equivalent with minimum 3.0 GHz, or a triple- or quad-core processor; Video Card with DirectX 9.0c support. |
| Memory | Minimum: 1 GB RAM Optimal: 2 GB RAM. |
| Hard Disk Space | 50 MB |
| Operating System | Microsoft Windows XP Service Pack 2 Microsoft Windows® Vista® Service Pack 1, 32-bits and 64-bits arch Microsoft Windows 7 Service Pack 1. Microsoft Windows Installer 3.1 |
| Additional | Microsoft .NET 4.0 Microsoft VC C++ 2010 (Note that the installer will take care of installing those if you do not have them). |
| Connection | Minimum: IP network connection (broadband, LAN, wireless) Recommended: A 2.0 Mbps connection |
| Sound Card | Full-duplex, 16-bit or use USB headset |

Requirements for MobileOffice for Mac:

| | |
|-------------------------|--|
| Operating System | Mac OS™ 10.5 or above. |
| Connection | IP network connection (broadband, LAN, wireless). Recommended: A 2.0 Mbps connection. |
| Memory | 2GB RAM minimum |

Multimedia Device Requirements - MobileOffice for Desktop requires both speakers and a microphone to make calls. Any of the following are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Dual-jack multimedia headset
- Bluetooth® multimedia headset
- USB multimedia headset
- USB phone

